

Information Security Policy



Vision

To be the most trusted global technology partner, delivering secure, reliable, and innovative digital solutions that drive customer success through operational excellence and continuous improvement.

Mission

To deliver high-quality SAP, Cloud, Digital and IT services by fostering a security-driven culture, emphasizing collaboration, accountability, and continuous enhancement of our information protection practices.

Policy Statement

Automatic Infotech (AI) Technologies Pvt. Ltd. ("Automatic") considers information to be a vital business asset and is fully committed to protecting it from all forms of threats—internal or external, deliberate or accidental.

We will ensure that the Confidentiality, Integrity, and Availability (CIA) of our information assets are preserved through a structured and continuously improving approach to information security management.

In pursuit of this, Automatic commits to:

- Comply with all applicable legal, regulatory, and contractual obligations while maintaining a robust and continually improving information security framework aligned with global best practices.
- Identify, assess, and manage information security and privacy risks proactively, implementing effective controls to protect business operations and maintain customer trust.
- Safeguard customer and internal data, including PII (Personally Identifiable Information) and sensitive business information, through lawful handling and adherence to secure data privacy principles.
- Restrict access to information and systems to authorized users only, based on defined business roles, least-privilege, and need-to-know principles.
- Foster a culture of security and privacy awareness, ensuring all employees and partners uphold their responsibilities and support continual improvement.

Governance

The Executive Leadership Team holds ultimate accountability for enforcing this policy, this policy applies to all employees, contractors, vendors, and systems handling Automatic's information assets, ensuring consistent protection of business and customer data.

For any concerns/queries related to this policy, you can contact:

ISMS Manager | DPO

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Security Leadership | Top Management

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Mr. Amit Kulkarni

Founder & Chief Executive Officer

Pune, India, 4th Nov. 2025