

A background image showing a group of business professionals in a meeting. Two hands are shaking in a firm handshake, symbolizing a partnership or agreement. The image is overlaid with a semi-transparent blue and white filter. Various digital and tech-related icons are scattered across the image, including hexagons, circles, and padlocks, suggesting a focus on technology and security.

Automatic

Trusted Partner for SAP - IT Services

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Who we are



What we do



Engagement model



The Automatic advantage



Customers



How do we engage

Automatic is one of the top 20 most promising SAP consulting partners in India – CIO Review



Founded in 2006

We are part of a 70 M \$ family owned group with business interests in:

- IT
- Manufacturing
- Construction
- Financial Services



350+ Consulting team

- > 80% Team is SAP – Microsoft Certified
- Professional – experienced - Loyal workforce
- Extensive in-house resource development programme



State-of-the-art Infrastructure

- 6000 M² Own Delivery center in the IT hub of Pune
- Biometric – Physical security – 24 X 7 CCTV
- Multi-Layered Firewalls
- Physical separation of teams based on client requirements
- Independent ISP connections



55+ Active Customers

Global customers from the Industry verticals:

- Automotive
- Engineering - Projects - Cement
- Steel
- Agrochemicals - Pharma - Healthcare
- Manufacturing
- Professional Services



Deep customer engagement

- 90 % of our customers are from Germany (or have German origin)
- Major business through customer references
- 60000+ satisfied users globally
- Trusted partner for midsize organizations



Your extended team

- Strong project management and QA methodologies
- Customer centric processes and delivery model
- Extensive techno-functional and industry knowledge
- ITIL compliant support processes

2024-2025: Planned establishment of a local delivery center in DACH region



- SAP Implementation
- SAP Template Design | Global SAP Roll-Out
- SAP Migration – Upgrades
- SAP Techno-functional Audit Services
- SAP BW | BW on HANA | BW/4 HANA
- SAP BI – BO | SAP Analytics Cloud (SAC)
- SAP HANA Modelling
- SAP S/4 HANA Readiness Assessment
- SAP S/4 HANA Conversion
- SAP PI / PO
- India Localization (GST)
- Center-of-excellence Build-up and Program Governance



SAP Managed Services

- Offshore ABAP Development Factory
- 24 X 7 Offshore Service-Desk (L1, L2, L3...)
- Administration | Monitoring
- System Performance Management
- Users | Security | Authorizations
- Database Management Services
- Functional Enhancements
- Interface Management | Background Job Management
- EDI (INUBIT) Management
- Training Engagements

A background image of a modern server room with rows of server racks and a blue overlay on the right side.

Infrastructure Management

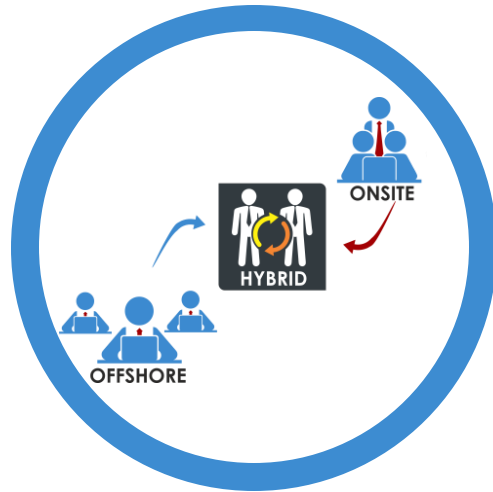
- Server management
 - Installation – Upgrade
 - Patch updates
 - Periodic maintenance
- 24 X 7 IT Service-Desk | Landscape monitoring
- User / Access management (AD, Exchange...)
- Network – Security management
 - Installation – Configuration of NW devices
 - Security policy management
 - Capacity and compliance management
- Backup – Storage management
- Cloud readiness assessment | migration assistance | asset optimization



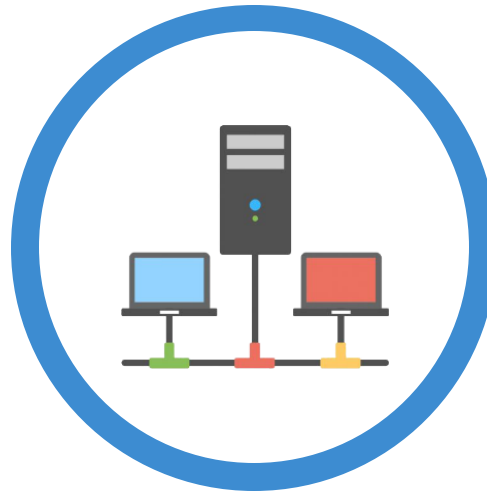
Application Management Services

- Application Development | Application Maintenance
- Application Portfolio Optimization
- Platform Consolidation | Application Migration
- Application Monitoring
- Microsoft .NET
- Microsoft SharePoint
- Microsoft PowerApps
- Microsoft PowerBI / PowerAutomate

Engagement Model



ONSITE-OFFSHORE



Dedicated – Shared Resource Pool



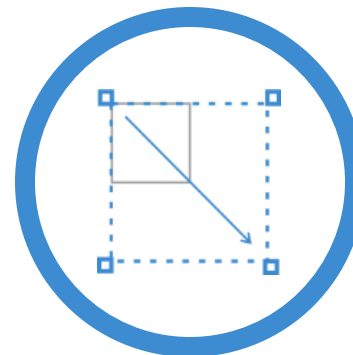
Fixed - T & M Billing



Proactive Reporting



24 x 7 Availability



Scalable and Flexible Team



Single Point of Contact

Your Challenges

Reduced IT – Budget

Ressources are blocked in operative support

Growing business demands

Strategic projects do not get the focus they deserve

It is difficult to find competent and flexible resources for global support

Large / Local partners are very expensive

Flexible and global partnerships with local partners are not possible

Our Solutions



Substantial reduction of your SAP-IT-support cost



We take over ownership of your operational support



Long term partnership in close coordination with your internal IT-Team



You can focus on strategic projects and growth initiatives



Scalable Support-Team with 24 x 7 Deployment for global support



Transparent Fixed (FTE), T & M or Hybrid billing model



Your flexible extended team in India to support your global projects

Key Customers



* Logos used in the presentation are registered trademarks of the respective company

How do we engage



Substantial reduction of support cost



You can concentrate on growth initiatives



Internal team can focus on strategic projects



Flexible | Scalable | Global support model

Contact Us

Projects / Customers

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